

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:30 PM  
**To:** 'Melissa Fonalledas'  
**Subject:** RE:

**RECEIVED**

JAN 21 2015

**PSC SC  
MAIL / DMS**

Dear Ms. Fonalledas:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Melissa Fonalledas [<mailto:fondofu31@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:21 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:**

Hi there,

Due to unfair costs and charges of regular cabs and taxis, Uber has helped me and my fiancé cut costs, while being responsible, and stimulating your economy. If not for uber, we would not go out nearly as much as we do.

I personally think it's unfair for this business to be discriminated against, while other small businesses mimic preexisting companies and are not punished for it.

I hope you can understand the importance of Uber from a consumers perspective.

Thank you,  
Melissa

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:30 PM  
**To:** 'Chris Rose'  
**Subject:** RE: Uber

**RECEIVED**

JAN 21 2015

Dear Mr. Rose:

PSC SC  
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

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**From:** Chris Rose [<mailto:crose@chrisrosearchitects.com>]  
**Sent:** Friday, January 16, 2015 4:21 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

Please allow Uber to continue.

Regards,

Chris  
*Christopher A. Rose, AIA, ASID*  
President



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*Celebrating 19 Years of Distinctive Sustainable Architecture*

Christopher Rose Architects, P. A.  
3509 Meeks Farm Road  
Johns Island, SC 29455

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:31 PM  
**To:** 'Dale Bennett'  
**Subject:** RE: SC Needs Uber

**RECEIVED**

JAN 21 2015

**PSC SC  
MAIL / DMS**

Dear Dale Bennett:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams  
Administrative Coordinator  
Public Service Commission of South Carolina  
(803) 896-5122  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

-----Original Message-----

**From:** Dale Bennett [<mailto:daleabennett39@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:21 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** SC Needs Uber

Hello,

My name is Dale Bennett, and I have used Uber a few times in the downtown Charleston area. I disagree with your decision forcing Uber to Cease and Desist operations in our state. Having the choices limited to just taxi services that operate in the area is ridiculous. From being charged a flat rate, regardless of how far the commute is, to waiting an extended period of time for a car to arrive, the list of complaints I have is too extensive to express in a lone email. I haven't even mentioned that state of some of the cars themselves (drivers reeking of smoke, marijuana, pet dander) I have had the pleasure of riding in using our local taxi services. I personally have witnessed a taxi driver handling drugs in my presence. These actions should be the target of your focus, not removing a reliable, modern, efficient way of catching a ride. Every time I have used Uber, I have entered a clean car, and had a minimal wait, never exceeding 15 minutes. Taking this option away from people in the area, including myself, will result in spending more money, and enduring even LONGER wait times due to less options. I sincerely request you remove the Cease and Desist placed upon Uber, and let them resume operations. Thank you for your consideration.

Sincerely, a concerned Citizen,

Dale Bennett  
Charleston, SC

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:31 PM  
**To:** 'Alex Chandler'  
**Subject:** RE: Uber

**RECEIVED**

JAN 21 2015

Dear Mr. Chandler:

**PSC SC  
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

*Hope H. Adams*  
*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Alex Chandler [<mailto:chandlac1@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:21 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** Uber

PSC,

While I understand your concern over a newly introduced medium for safe and affordable travel around town, I find it unreasonable to cease and desist Uber from operating in SC. They're drivers must pass a full background check, their cars are insured up to \$1,000,000 and I have not once had a bad experience with their service. I cannot, however say the same for standard taxis around town. I know there is probably more to this decision but please consider the safety, pricing and convenience of your fellow South Carolinian's as well.

Thank you.

## Adams, Hope

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**From:** Adams, Hope  
**Sent:** Wednesday, January 21, 2015 4:31 PM  
**To:** 'Alan Lipscomb'  
**Subject:** RE: UBER

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JAN 21 2015

PSC SC  
MAIL / DMS

Dear Mr. Lipscomb:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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*Administrative Coordinator*  
*Public Service Commission of South Carolina*  
*(803) 896-5122*  
[hope.adams@psc.sc.gov](mailto:hope.adams@psc.sc.gov)

**From:** Alan Lipscomb [<mailto:alan.lipscomb@gmail.com>]  
**Sent:** Friday, January 16, 2015 4:21 PM  
**To:** PSC\_Contact  
**Cc:** \_RegStaff - Complaints Distribution Group  
**Subject:** UBER

The recent action to place a cease and desist on South Carolina is unfair. UBER has higher insurance requirements and driver checks than cabs.